



NGX U.S. Physical Clearing Services- Hurricane Harvey Update

As of 08:00 Monday August 28th, all NGX physical clearing services for all U.S.- based natural gas locations, and the physical electricity market at ERCOT **WILL** continue to operate during the emergency situation in South Texas, caused by Hurricane Harvey.

Many NGX Market Operations staff are located in Houston and are battling extreme conditions, and their safety is paramount. However, business continuity plans are in effect, and NGX plans to provide critical scheduling services to clients during this event.

NGX will continue to use email and instant messaging as the main form of customer communication, and any changes in status of the business services or markets will be communicated in this manner.

Please contact NGX at 403-974-4357 or ops@ngx.com with any questions.